

Mike Compton
Sr. Network Administrator
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Technical Skills

Operating Systems –Desktop: NT/2000/XP/Vista, MacOSx

Server: Windows NT, Windows 2000, Windows 2003, Windows 2008, Netware 4.x, Mac OSx, Linux

Desktop Applications – MS Office, VMware, ADP, MAS90, VNC, Carbon Copy, Summit, Adobe suite, various CRM apps

Network/Infrastructure – Cisco 25xx routers, CSU/DSU's, PBX, HP, Cisco Switches, Wireless Routers, Fiber Switches, Tape Autoloaders, Dell Poweredge Servers, EMC San, Cisco 3000 VPN Concentrator, Dell Product Line

Application/Server Administration – IIS, SQL, Active Directory, Checkpoint, NDS, Exchange 2003, OWA, Novell Groupwise, Blackberry Enterprise Server (BES), iPass, Symantec Corporate Antivirus, Symantec BackupExec, McAfee Webshield appliance, Altiris, Barracuda Antivirus, Fascor WMS, Track-IT

Security/Auditing – MBSA, GFI Security Scanner, Nessus, HFnetchk, Nmap

Experience AtHome America – Sr. Network Administrator July 2006-January 2009

- Responsible for build, implementation, maintenance of 20+ Wintel servers & 150 workstations/laptops
- Migrated Exchange 5.5 platform to Exchange 2003/OWA and Active Directory upgrade
- Reconstructed network backup platform to Symantec BackupExec to mitigate risk from server failure
- Obtained 99.9x% uptime on mission critical shipping systems with a potential loss of \$25k per hour
- Responsible for assuring corporate systems/network are in compliance with standards. Implemented standards and policies to meet internal/external audit guidelines.
- Planned/implemented build-out of new collocation hosting facility, Windows 2008, SQL 2005, IIS 7
- Built, implemented, & administered numerous intranet & extranet based IIS hosted websites
- Microsoft Exchange/Blackberry Enterprise Server/OWA/mobile email device management
- Responsible for annual budgetary planning for corporate infrastructure as it relates to business needs vs. ROI
- Manager of Helpdesk Admin (1 direct report). Level II support of issues irresolvable in a timely manner
- Maintained all telecomm technologies, including Internet access, copper, vpn, and mobile device connectivity
- Monitored completion of scripted jobs for SQL agents, BackupExec, Norton Corporate Antivirus
- Responsible for 24x7 monitoring/support of corporate office & collocation facility
- Functioned as sole point of contact for all technical vendor relations
- Maintained warehouse management systems & related technology. RF guns, wireless AP's, conveyance systems, scales

World Book Publishing 1998-2006

- Day-to-day administration of NDS/AD/Exchange environment

- Manager of Technical Support Helpdesk, two direct reports, for 250+ users, both on-site and remote offices
- Build, install, & maintain Microsoft Windows servers, mobiles, & desktops, Win9x/NT,2000,2003
- Backup corporate servers to media for off-site storage. Restore from media to ensure reliability of backup using BackupExec
- Project lead on migration from Novell Groupwise to Microsoft Exchange 2000.
- Technical liaison with all vendors.
- Led re-design and implementation of network infrastructure upgrade from stackable switches to gigabit chassis/blade HP infrastructure
- Member of security audit team. Duties include network security assessment, vulnerability scanning, FW monitoring
- Designed & implemented conversion of existing legacy Novell File & Print servers to Windows 2003 with fiber-attached disk storage

Chicago Tribune – Computer Analyst 1997-1998

- Responsible for installation/upkeep of all desktops/laptops/printers at multiple locations. Daily activities included management of helpdesk duties, phone support, as well as assisting in repair of multi-million dollar printing systems.

Education Governors State University, BS, MIS (1997)

Fluent in Spanish

Training

- Novell Netware Administration (1999)
- A+ Training (1999)
- Checkpoint Firewall Installation/ Administration (2000)
- Cisco CCNA training (Certified 2001)
- Windows Auditing (2001)
- Microsoft Exchange 2000 Installation/ Administration (2002)
- Dell Hardware Certified (2004)